(Only for new nonprovisional applications under 37 CFR 1.53(b))

Attorney Docket No.: 4366-161

> David Clarence Mullen of 9607 122nd Ave. S.E., Newcastle, Washington 98056-2414 Inventors:

Express Mail Label No.: EL 975242209 US

> Title: METHOD AND APPARATUS FOR FORECASTING AGENT ARRIVAL

MS Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Engiosed for filing with the above-identified utility patent application, please find the following:

1. [X] Specification (Total Pages of Text, including Abstract and Cla

- Drawing(s) (35 USC 113) (Total Sheets: 4) [] FORMAL [X] 2. [X] INFORMAL
- [X] Declaration and Power of Attorney (Total Pages: 3) [X] Signed [] Unsigned 3.
- 4. [X] Nonpublication Request under 35 U.S.C. 122(b)(2)(B)(i).
- 5. [X] Assignment Papers (cover sheet & document(s))
- 6. [X] Information Disclosure Statement (IDS/PTO-1449)
- 7. [X[Copies of IDS Citations (Number of References: 3)
- [X] Return Postcard (MPEP 503) (should be specifically itemized)



<u>FEE CALCULATION:</u>

				SMALL ENTITY			LARGE ENTITY		
		(COL. 1) NO. FILED		(COL. 2*) NO. EXTRA	RATE	FEE		RATE	FEE
BASIC FEE:		, 				\$385.00	OR		\$770.00
TOTAL CLAIMS:	23	-	20	3	X \$9 =		OR	X \$18 =	\$54.00
INDEP. CLAIMS:	3	-	3	0	X \$43 =		OR	X \$86 =	\$0.00
MULTIPLE DEPENDENT CLAIMS				+ \$140 =		OR	+\$280 =	\$0.00	
*IF THE DIFFERENCE IN COL. 2 IS LESS THAN ZERO, ENTER "O" IN COL. 2.				TOTAL:				\$824.00	

OTHER INFORMATION:

- 1. [X] The Commissioner is hereby authorized to debit any underpayments or credit any overpayment to **Avaya Inc**. Deposit Account No. 50-1602.
- 2. [X] The Commissioner is hereby authorized to charge all required fees for extensions of time under §1.17 to Avaya Inc. Deposit Account No. 50-1602.
- 3. [X] Correspondence Address:

Bradley M. Knepper SHERIDAN ROSS P.C. 1560 Broadway, Suite 1200 Denver, Colorado 80202-5141 Telephone: (303) 863-9700 Facsimile: (303) 863-0223

4. [X] Telephone calls should be made to undersigned at (303) 863-9700.

Respectfully Submitted,

STERIDAN ROSS P

Douglas W. Swartz Registration No. 37,739 Attorney for Applicants Date: Much 29 2004

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Avaya Technology Corp. 11 Mount Airy Road Basking Ridge, NJ 07920

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